

LISTEN A MINUTE.com

Rudeness

<http://www.listenAminute.com/r/rudeness.html>



One minute a day is all you need to improve your listening skills.
Focus on new words, grammar and pronunciation in this short text.
Doing the online activities, discussion, survey and writing will help.
Listen many times – enough for you to you understand everything.

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THE LISTENING TAPESCRIPT

From: <http://www.listenAminute.com/r/rudeness.html>

There is no excuse for rudeness. I don't understand why people have to be rude. Being polite is a much better way to get things done. If you are rude, the other person will not want to deal with you. It's not very productive. It probably makes the rude person feel better, who knows? The one place I think there's no place for rudeness is in stores, hotels, call centres, etc. People in customer service should never be rude. But they are. How many times have you been in a shop and the sales assistant is chewing gum, talking on their mobile phone and totally ignoring you. This makes me want to complain to the manager. People are also rude on the roads. There are so many rude drivers around. I'd love to ask them why they are so rude.



LISTENING GAP FILL

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There _____ rudeness. I don't understand why people have to be rude. Being polite is a much better way _____. If you are rude, the other person will not want _____. It's not very productive. It probably makes the rude person feel better, who knows? The one place I _____ for rudeness is in stores, hotels, call centres, etc. People _____ should never be rude. But they are. How many times have you been in a shop and the sales assistant _____, talking on their mobile phone and totally ignoring you. This makes me want to _____ manager. People are also rude on the roads. There are so many _____. I'd love to ask them why they are so rude.



CORRECT THE SPELLING

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UNJUMBLE THE WORDS

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excuse no is There rudeness for. I don't understand why people have to be rude. much way polite a better Being is to get things done. If you are rude, the other person will not you with deal to want. It's not very productive. It probably makes the rude person feel better, who knows? The place think no one I there's place for rudeness is in stores, hotels, call centres, etc. People in customer service should never be rude. But they are. How many you a the have in and times been shop sales assistant is chewing gum, and phone mobile their on talking totally ignoring you. want complain This me to to makes the manager. People also on roads are rude the. There are so many rude drivers around. I'd love to ask them why they are so rude.



 **DISCUSSION** (Write your own questions)

STUDENT A's QUESTIONS (Do not show these to student B)

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____

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 **DISCUSSION** (Write your own questions)

STUDENT B's QUESTIONS (Do not show these to student A)

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____

STUDENT RUDENESS SURVEY

From: <http://www.listenAminute.com/r/rudeness.html>

Write five GOOD questions about rudeness in the table. Do this in pairs. Each student must write the questions on his / her own paper.
When you have finished, interview other students. Write down their answers.

	STUDENT 1 _____	STUDENT 2 _____	STUDENT 3 _____
Q.1.			
Q.2.			
Q.3.			
Q.4.			
Q.5.			

- Now return to your original partner and share and talk about what you found out. Change partners often.
- Make mini-presentations to other groups on your findings.



WRITING

From: <http://www.listenAminute.com/r/rudeness.html>

Write about rudeness for 10 minutes. Show your partner your paper. Correct each other's work.

HOMEWORK

1. VOCABULARY EXTENSION: Choose several of the words from the text. Use a dictionary or Google's search field (or another search engine) to build up more associations / collocations of each word.

2. INTERNET INFO: Search the Internet and find more information about rudeness. Talk about what you discover with your partner(s) in the next lesson.

3. MAGAZINE ARTICLE: Write a magazine article about rudeness. Read what you wrote to your classmates in the next lesson. Give each other feedback on your articles.

4. RUDENESS POSTER Make a poster about rudeness. Show it to your classmates in the next lesson. Give each other feedback on your posters.

5. MY RUDENESS LESSON: Make your own English lesson on rudeness. Make sure there is a good mix of things to do. Find some good online activities. Teach the class / another group when you have finished.

6. ONLINE SHARING: Use your blog, wiki, Facebook page, MySpace page, Twitter stream, Del-icio-us / StumbleUpon account, or any other social media tool to get opinions on rudeness. Share your findings with the class.

